



YENEPOYA

(DEEMED TO BE UNIVERSITY)

Recognized under Sec 3(A) of the UGC Act 1956

Accredited by NAAC with 'A' Grade

YENEPOYA MEDICAL COLLEGE

PROGRAM AND PROGRAM SPECIFIC/COURSE OUTCOMES

POSTGRADUATE PROGRAM

MASTERS IN HOSPITAL ADMINISTRATION

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PROGRAM OUTCOMES
POSTGRADUATE PROGRAM
MASTERS IN HOSPITAL ADMINISTRATION

The learning objectives in the cognitive, psychomotor and affective domains are:

A. Cognitive Domain

- PO 1 To prepare a student to assume the responsibility of a hospital manager irrespective of its ownership status and the location. The training broadly emphasizing on developing knowledge, skill, attitudes and analytical approach pertain to the speciality of Hospital Administration.
- PO 2 To prepare the students to meet the challenges of achieving quality together with cost containment.
- PO 3 To help the students to develop expertise in planning, management and evaluation of the hospital system(s)
- PO 4 To utilize the available resources optimally and effectively and ensure maximization of outcomes.
- PO 5 To prepare a student to be proactive in managing a hospital so as to address current as well as future problems and opportunities.

B. Affective Domain

- PO 1 To help the student develop good Human resource management skills, by developing better understanding on staff development and other management practices.
- PO 2 To inculcate Interpersonal communication and understanding ability in the student so that they understand other people as well as accurately hear and communicate and express thoughts, feelings, and concerns of others.
- PO 3 To build in Professionalism in the students by helping them learn ethical behavior, sound professional practices, social accountability, and community stewardship.
- PO 4 To develop Self-confidence in the students by guiding them in making good decisions, encouraging feedbacks and opinions and building their ability to handle challenging circumstances.
- PO 5 To help the student develop themselves in understanding their capabilities, making them more self-directed, bringing out their talent and nurturing their strengths and capabilities.

C. Psychomotor Domain

- PO 1 Be able to apply concepts and managerial skills in human resources, strategic planning, finance, marketing and information systems
- PO 2 Be able to take an integrated approach to managing health care professionals and facility operations.
- PO 3 Be able to understand and use statistical and financial methods and metrics to set goals and measure clinical as well as organizational performance.
- PO 4 Be able to speak and write in a clear, logical, and grammatically correct manner in formal and informal situations and prepare cogent business presentations.
- PO 5 To be able to work collaboratively with others, be an effective part of a team and successfully lead and facilitate group activities.

**PROGRAM SPECIFIC/COURSE OUTCOME
POSTGRADUATE PROGRAM
MASTERS IN HOSPITAL ADMINISTRATION**

A. Cognitive domain

A post graduate student upon successfully qualifying in the Masters in Hospital administration program should be:

1. Capable of identifying a problem, obstacle or opportunity in day to day functioning of the hospital and take effective action.
2. Able to understand and explain financial and accounting information, prepare and manage budgets, and make sound short and long-term investment decisions.
3. Able to develop successful strategies in operations, finance, marketing and human resource that meets the strategic goals of the hospital and will continually improve the long-term success and viability of the hospital.
4. Capable of innovative thinking by demonstrating the ability to apply theoretical concepts, develop creative solutions and adaptive ways for breakthrough thinking in the field of hospital administration.
5. Capable of conducting basic research in hospital administration focused towards improving and developing the hospital policies and processes.
6. Able to teach and share his/her knowledge and competence with others.

B. Affective domain

1. The candidate will be able to comply with legal and regulatory requirements.
2. Will be able to optimize the performance of the workforce, including performance assessment, compensation and benefits and alignment of human resources practices.
3. The candidate will demonstrate a commitment to excellence and continuous Professional development.
4. The candidate will be able to take calculative decisions, and handle challenging circumstances in the hospital.

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5. The candidate will demonstrate a commitment in maintaining confidential information regarding the organization, staff and patient.

6. The candidate will show sensitivity and responsiveness to the people in the hospital, both staff and patients and incorporate cross-cultural sensitivity.

B. Psychomotor domain:

At the end of the course, the student should have acquired skills, as described below:

1. The student will be able to apply the principles of management, economics, strategic planning in hospitals.
2. The candidate will be able to demonstrate the ability to analyze, design or improve operational processes in the hospital.
3. Will be able to successfully lead, communicate and facilitate group activities.
4. Will be able to develop cost effective technologies to contain costs in the hospital.
5. Will be able to implement effective financial methods and metrics to assess organizational performance.
6. Will be able to bring in quality improvement in the overall working of the hospital.